



Job Title: Restaurant Manager

Position Type: Full-Time

Competition: NB-23-0004

Location: North Bay, Ontario

Salary: \$55,000 - \$61,000 per year

About the Home Style Café:

Community Living North Bay (CLNB) operates the Homestyle Café (Café) onsite at its main office at 741 Wallace Road. The Homestyle Café's mission and vision are:

Mission: To nourish customers and the community through great customer experience and high-quality meals while using our proceeds to support local social initiatives like our Student Nutrition Program and CLNB's Food Bank.

Vision: To become a beloved hub for community members seeking delicious food, convenience, and the opportunity to contribute to positive change.

Job Summary:

We are seeking a passionate and dedicated Restaurant Manager to oversee the daily operations of the Home Style Cafe. The Restaurant Manager will play a pivotal role in managing staff, ensuring exceptional customer service, and maximizing profitability. This position is not only about running a successful restaurant but also about making a difference in the lives of those we serve, as all proceeds from the Home Style Cafe support Community Living North Bay services and individuals served.

Key Responsibilities:

1. **Team Leadership:** Recruit, train, and supervise cafe staff, ensuring a positive and inclusive work environment. Provide guidance and support to individuals with developmental disabilities working at the cafe.
2. **Customer Service:** Uphold the highest standards of customer service, ensuring guests have a memorable dining experience. Address customer concerns and feedback in a professional and proactive manner.
3. **Operational Management:** Oversee all aspects of restaurant operations, including inventory management, scheduling, and ensuring adherence to health and safety regulations.
4. **Financial Management:** Develop and manage the cafe's budget, control costs, and implement strategies to maximize profitability. Keep accurate financial records and report to management.
5. **Menu Development:** Collaborate with the team to create and update a menu that aligns with the cafe's mission and customer preferences.
6. **Marketing and Promotion:** Promote the Home Style Cafe to the local community through various marketing channels, such as social media, local events, and partnerships.
7. **Quality Assurance:** Maintain the highest standards of food quality, cleanliness, and sanitation. Conduct regular inspections to ensure compliance with health and safety regulations.

Qualifications:

- Previous experience in restaurant management, including leadership and supervisory roles.
- Excellent communication and interpersonal skills.
- Knowledge of food service operations, including food safety standards and regulations.
- Financial acumen and the ability to manage budgets and financial reports.
- Adept at staff training and development, especially in an inclusive and supportive environment.
- Flexibility, adaptability, and a passion for community engagement.
- Strong commitment to the mission of the Home Style Café and Community Living North Bay

How to Apply:

Interested candidates are encouraged to submit a resume and cover letter detailing their relevant experience and commitment to our organization's mission to hrscheduling@clnb.org

Application Deadline: Monday, November 6th 2023. File # NB-23-0004

We are committed to creating a culture of equity, diversity and inclusion across our organization. We are an equal-opportunity employer. We encourage applications from individuals of all backgrounds and abilities. We offer accommodation for applicants with disabilities in our recruitment processes. Should you require accommodations, we will work with you to meet your needs.