

MEMO

To: CLNB Families

From: Sherry Carnevale, Executive Director

Subject: December 21, 2020 COVID-19 Pandemic Christmas Update

We almost made it. We would like to thank everyone for their patience in helping us to keep our residents safe over the last few weeks. Our little community has been very diligent and we are going to try to do our best to enjoy the holidays.

We certainly never expected a shut down, so now we are faced with helping everyone get to spend some much deserved time with family. The following will be our direction for the lockdown period.

Residential

As of today until December 25th visits are encouraged. We can host families in our homes or you can take your family member home with you for a day visit. Overnight visits require an isolation protocol upon return so we do not recommend them. Due to the lockdown being imposed on the 26th we will be encouraging families to book a time to have a visit in our visitor's pod. This area will remain open to our families as long as the numbers in our area remain low (in the green zone). Visits will need to be scheduled in advance and will be limited to 45 minutes to allow for cleaning in between visits. Should there be flexibility in the schedule you will be notified that the visit can be longer. Please connect with the manager to schedule your visit.

Other Services

As we will be locked down the first week of January our services that would have reopened on January 4th will remain on an as required basis. Most of our staff will be working from home so our offices will remain closed. If there is a service that is essential the staff providing that service will be in touch. We will communicate with everyone the status going forward on January 4th.

This is quite possibly the worst news we could have had at this late stage but we will make the best of a very trying time. We ask that we all be kind to one another as nobody likes this and we need each other now more than ever.

Just a few thoughts as you prepare to enjoy the holidays with your loved one.

- 1) Please remember to keep all of the safe practices in the forefront. Masks, hand washing and sanitizing is still our first line of defense. We have PPE available if you need it. Masks, gowns and shields are inconvenient but a great line of defense against the virus.
- 2) We ask that you consider the essential visitors to your home, when your family member visits. Although most of us will not experience the devastating effects of Covid, the people we support are more susceptible.

Should you have any questions please reach out to the manager to discuss your concerns.



Sherry Carnevale

Executive Director

Community Living North Bay