

MEMO

To: All CLNB Families, Members & Staff

From: Sherry Carnevale, Executive Director

Subject: September 2020 Updates

First and foremost, thank you for your patience through this very challenging time. When we were faced with unprecedented conditions, you trusted us to care for your loved one without the usual access you were accustomed to.

As we navigated these murky waters our staff hunkered down and prepared to make this period as memorable as possible. My gratitude to them is also endless.

As we move forward, there are still many unknowns. We are moving slowly to reopen our services that were closed or operating virtually. We have established a page on our website and it will be updated daily if there are any changes.

Residential Services

Our homes continue to remain open to essential services only. Family visits continue to be outdoors by appointment and with time limits. Visits to family homes are now being permitted, however, guidelines must be followed such as pre-visit screening, masking and social distancing where possible. As there are some very strict guidelines imposed(attached), we are evaluating these requests on an individual basis. Some services such as pro-active medical, banking and haircuts are resuming also on an individual basis.

Community Participation & Individualized Funding

Individualized Funding and the Community Links Program are excited to be finalizing the staggered restart of our services. Currently calls are being made to people who do not live in congregate settings to share our organization's safety precautions and service guidelines around activities, as well as survey their needs and concerns. Even though we do not have an exact date, we anticipate starting in September.

Employment First & Transition Services

Contact is being made with participants.

Clinical Services

Contact is being made with individuals that receive clinical services.

Student Nutrition Program

All school boards are allowing participation, but the delivery of the program will look very different. Please continue to monitor our website and the Student Nutrition Facebook Page for more information.

Home Style Café

The café is now open with the same limitations as other food establishments. We are offering our frozen meals and catering for pick up as well.

EarlyON Child & Family Centre

Our timeline is very fluid with our community and school partners. That being said, we are sure that we are opening our Outdoor Programming September 14th 2020. We will have programming in 4 week increments and this will continue to include virtual programs. Families must call 705-474-8910 ext. 221 or email eyc@clnb.org to pre-register for our programs. Further, please monitor the EarlyON Facebook Page for more information including to see the monthly event calendar.

Inclusion Support Program

The Resource Consultants will begin back in Licensed Child Care. We are awaiting information from the Ministry of Education to implement the Return to Child Care Plan. We will continue to share updates with the families receiving support from our program.

Classroom at FJ (Main Office)

Participants are being contacted and classes will begin on September 14 2020.

Respite Services

Contact is being made with families.

Family Home Program

In home supports are returning as well as planning for safe community participation.

Main Office

Our building is open for business, however in person visits are by appointment only.

Once again, we'd like to thank everyone for their support over the last several months.

A handwritten signature in blue ink, appearing to read "Sherry".