

2019/2020

ANNUAL REPORT



Our Mission

To provide quality services to citizens with an intellectual disability and their families. We are committed to our role in creating a supportive and accepting community.

Our Vision

We envision a community where all citizens thrive, are respected and valued.

Our Values

Community Living North Bay is committed to providing services that reflect

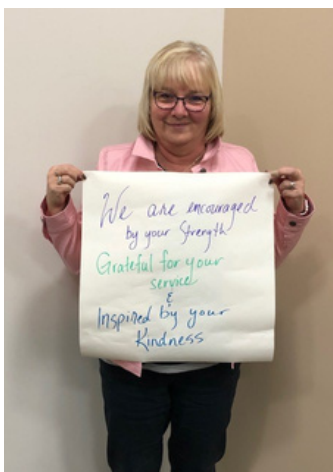
- Courtesy
- Respect
- Dignity
- Consideration

#INCLUSION



2020

LETTER FROM THE EXECUTIVE DIRECTOR



2019-2020 is most certainly a year that will go down in history. As the Executive Director of such an incredible organization, I want to say how proud I am of the efforts of the Community Living North Bay Family.

In October of 2019, we assumed leadership of the former L'Arche (North Bay) organization. This included acquiring three new residential settings, nine additional supported persons and approximately thirty new staff. Such an expansion requires a competent, committed staffing group. Our staff stepped up to the challenge and made it seamless for the former L'Arche family.

2020 arrived and just as we were starting to resume a normal pace, we were hit with the Covid-19 storm. We were thrust into uncharted waters and once again we weathered a storm of global proportions. We did what we always do, we buckle down and support our families. We not only made sure people were safe but we also gave them months full of activities to keep ourselves emotionally healthy too.

So much has changed, but somethings remain the same. As we conduct our 66th Annual General Meeting virtually for the first time, we do so with extreme confidence that our future is bright..

2020

LETTER FROM THE BOARD PRESIDENT



The Board of Community Living North Bay continues to strive towards full inclusion for individuals with intellectual disabilities. Full inclusion means equal rights, respect and acceptance, a sense of belonging and self-worth and opportunities to grow. Unprecedented times demonstrate the need for collaboration and a sense of community to support everyone. The Board is very proud of the efforts and support Community Living North Bay has provided to individuals. Although these times affect everyone, they affect the most vulnerable exponentially. I am proud and thankful to be part of an association that holds such strong values. I am hopeful there are smoother waters in the days ahead so the focus can be on furthering our mission, "To provide quality services to citizens with an intellectual disability and their families. We are committed to our role in creating a supportive and accepting community."

Thank you to everyone attending, although not in person we appreciate your efforts and interest in the association.

Robyn Curran

2019-2020

Board of Directors



Robyn Curran - President



Jo-Anne Welton



Ranjan Rupal



Robert Fetterly



Bonnie Roynon



Stella Curtis



Drew Mitchell



Shawna Mitchell



COMMUNITY LIVING
North Bay

INTÉGRATION COMMUNAUTAIRE
North Bay

COMMUNITY LIVING NORTH BAY BOARD OF DIRECTORS PERFORMANCE MEASUREMENTS & TARGETS

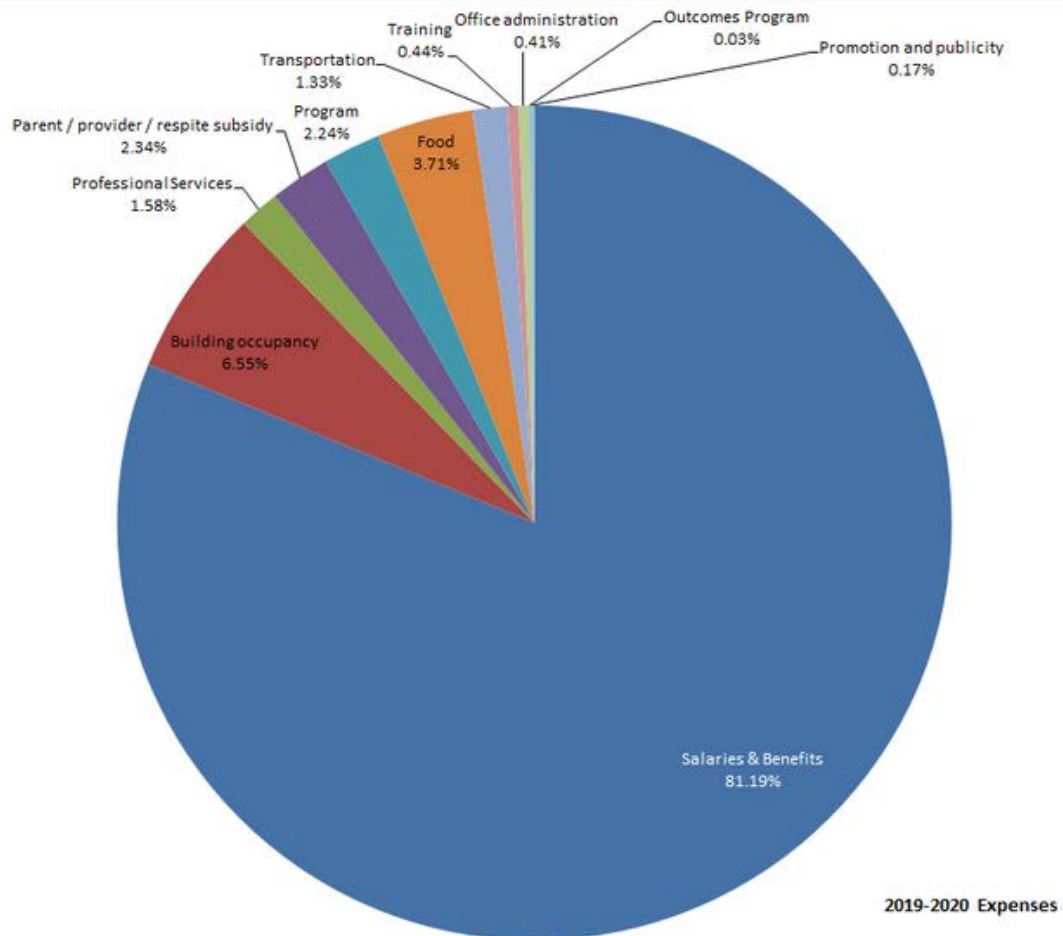
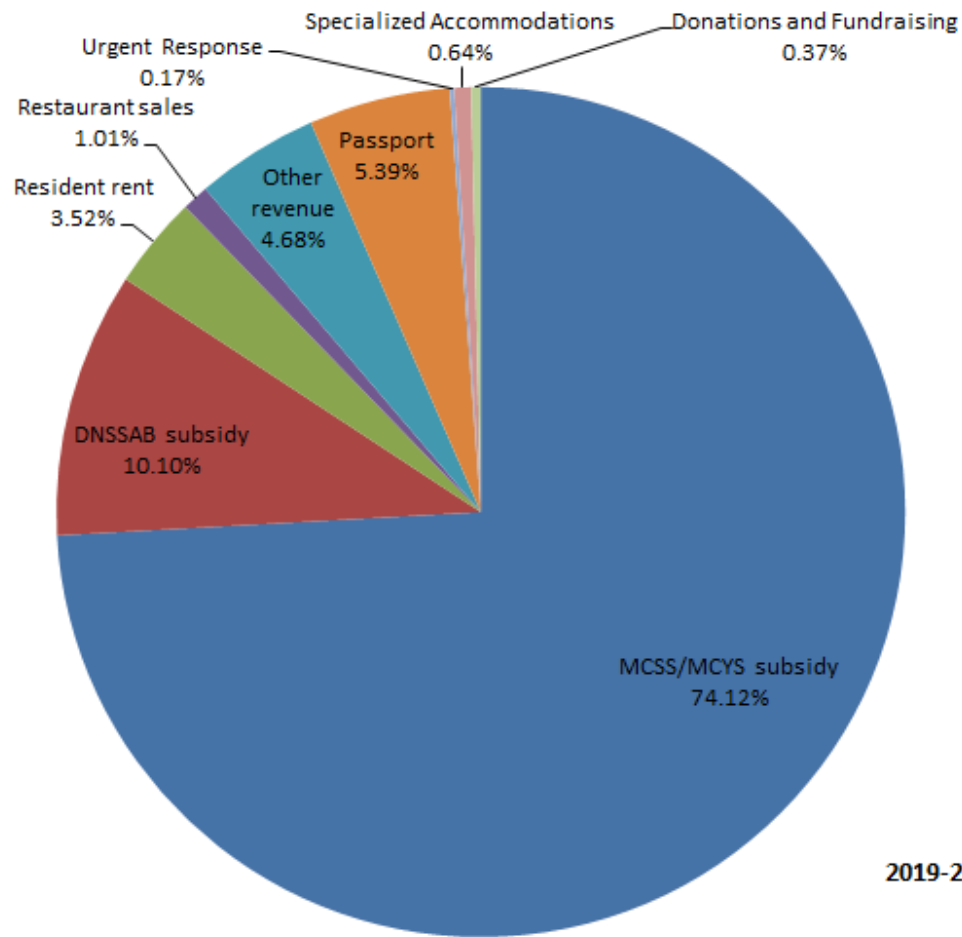
Ends & Executive Limitations are monitored month to month by Community Living North Bay Board of Directors. The Executive Director reports on compliance of every monitoring report. We continue to strive to surpass these targets.

EXECUTIVE LIMITATIONS

- EL-1 General Executive Constraints
- EL-2 Staff Treatment
- EL-3 Financial Plan
- EL-4 Financial Condition
- EL-5 Asset Protection
- EL-6 Emergency Executive Succession
- EL-7 Communication & Support to the Board
- EL-8 Compensation & Benefits
- EL-9 Treatment of Individuals
- EL-10 Public Image

ENDS

- E2 Living in the Community
- E3 Sharing & Participating
- E4 State of Dignity
- E5 Reaching Potential



OVERVIEW OF CURRENT PROGRAMS

of people served Annual Budget

Services for Children

• EarlyON Child & Family Centre	22,427	\$1,069,787.00
• Inclusion Support Program	62	\$ 876,116.00
• Family Home Program	1	\$ 104,380.00
• Children's Clinical Services	21	\$ 231,186.00
• Student Nutrition Program (meals served)	2 316 080	\$ 723 367.00

Specialized Services

• Clinical	85	\$ 458,026.00
• Children's Residential Home	2	\$ 1,176,640.00
• Passport/Individualized Services	199	\$ 911,700.00
• DDTRHP/Glen Rouge Drive	4	\$ 1,076,978.00
• Complex Case Management	7	\$106,872.00

Adult Services

• Community Participation Supports	76	\$ 1,068,050.00
• Employment Services	36	\$244,036.00
• Residential & Supported Independent Living	138	\$9,057,625.00
• Family Home Program	7	\$487,985.00
• Respite Services Children & Adult	155	\$829,918.00

Fundraisers

This year's fundraising events were very successful raising approximately \$91,487.38. We saw Capacity Building Campaign pledges fulfilled, Smile Cookie Campaign and the Christmas Tree Raffle. Spring Fling and Ribfest were also events contributing to this year's success.



FUNDRAISING & EVENT HIGHLIGHTS

Our first annual **Fun Run Walk n' Roll Event** was a success with over 100 participants and \$1,400 raised for the Community Living North Bay Outcomes Fund

Our 2019 **Spring Fling Fundraiser** was very successful with \$15,536.17 raised for the Community Living North Bay Outcomes Fund.

The 2019 **Ribfest** hosted by the Voyager raised \$8,436.00 for the Community Living North Bay Outcomes Fund. This event provided both a fundraising and awareness element in our community. We thank the Voyager for their support over the years.

The **Tim Hortons Smile Cookie Campaign** Raised \$53,088 in September 2019 for a total of \$137,857.00 over three years. We are thankful to the local Tim Hortons owners for their partnership with this fundraiser.

Our second annual **Christmas Tree Raffle** raised \$2,500 in December 2019! 40 local businesses and organizations generously donated gift cards for this fundraiser.

Community Living North Bay celebrated our **65th anniversary** with a big community celebration. Staff, members and families shared this important day where we celebrated the many accomplishments and progress made by our organization.

We welcomed the **L'Arche family** in 2019. Our organization grew to include the amazing individuals and staff from L'Arche .

Our **Spread the Word Inclusion** (formerly Respect Campaign) saw 2,500 signatures across our city. Individuals, organizations and community partners took the pledge to include and to show respect to everyone.

Our Respite & Family Home Program hosted their annual **Halloween Haunted House**. More than 300 families attend this event annually!

We collected over 3,790 items for **Giving Tuesday** in November 2019. We donated these items to the Boots on the Ground Team & Hope Awaits Ministries.



Acknowledging Employees with 25+ Years of Service with Community Living North Bay



Dianne Labrecque
40 years of Service



Kathy Broydell-Chippa
35 Years of Service



Shannon Johnson
35 Years of Service



Lana Arsenault
30 Years of Service



Trevor Knight
40 years of Service



Scott Collins
30 years of Service



Christine Drolet
30 years of Service



Jo-Ann Wilson
25 years of Service

Thank You



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Visit us online!

www.communitylivingnorthbay.org



Donors: Your donation to Community Living North Bay goes beyond just helping people; it also contributes to a healthier, more enriched community for us all.